

Heaven Beauty Ltd is registered with the Healthcare Commission for the provision of treatments using the Harmony Intense Pulsed Light.

The Harmony AFT will be used for permanent hair reduction, skin rejuvenation, pigmented lesions, vascular and acne treatments.

Disability Statement:

We are unable to offer disabled access or disabled toilet facilities. Where we are unable to provide services to any disabled clients we will seek to give details of an alternative provider.

Children:

We do not treat clients with the Harmony AFT who are under 18 years of age. Children should not be brought to the clinic and if brought against advice they are solely the responsibility of the parent or guardian.

Consultations & Confidentiality:

Consultations are conducted in private and all information given during consultations remains confidential.

Annual Survey of Clients:

We conduct an annual assessment of the views of our clients in order to inform and improve our service delivery. A summary of the results of this will be available on request.

Access to Health Records:

You have the right to access your records in accordance with the Access to Health Records Act. Please ask for details.

Chaperones:

You may have a chaperone present during any consultation, assessment, treatments or review appointment. If you wish to bring a chaperone please let us know when booking your appointment.

Comments, Suggestions & Complaints:

Should you have any comments, suggestions or complaints please raise these initially with your therapist or other member of staff.

If not satisfied you may put your comments, suggestions or complaints in writing to the Registered Manager (Keelee Bagge) at the address below:

Heaven Beauty Ltd
28a/b Bancroft
Hitchin, Herts
SG5 1LA

Written complaints will be acknowledged within 2 working days and we aim to give a formal response to complaints within 20 working days.

You may also make comments or suggestions about this guide to the above address.

Should you be unhappy about the way in which your complaint has been dealt with you may raise the matter with the Healthcare Commission whose contact details are given below:

The Healthcare Commission
Finsbury Tower
103 – 105 Bunhill Row
London
EC1Y 8TG

Tel: 0207 448 9200
www.healthcarecommission.org

A copy of our latest Healthcare Commission report and complaints policy is available on request.

Contract Details:

We do not use a formal contract for services. Clients may make appointments on an ongoing basis or in some circumstance packages for treatment may be agreed.

Registered by the  **Healthcare Commission**

SPECIAL OFFER

**25% OFF
(MARKED PRICES)**

Patient's Guide



28a/b Bancroft
Hitchin
Hertfordshire
SG5 1LA

Tel: 01462 450200
www.heaven-beauty.com

All prices quoted are from and form a guideline only
A full consultation is Essential for accurate pricing

Registered by the  **Healthcare Commission**

**Responsible Individual
Lynne Abrey**

**Registered Manager
Keelee Lamb**

Acne Treatments

Course of 8 treatments £680.00 per course

Course of 8 treatments+ 2 Skin rejuvenation treatments
£810.00 per course

Skin Rejuvenation Treatments

Rejuvenation Facial – includes treatment of vascular & pigmented lesions increases collagen production and improves skin appearance
from £175.00 per treatment

Rejuvenation Face & Neck - includes vascular & pigmented treatment
from £210.00 per treatments

Rejuvenation Face, Neck & Decolletage
Includes vascular & pigmented treatment
from £250.00 per treatment

Rejuvenation Face, Neck & Decolletage
Includes vascular & pigmented treatment + 1 session of Microdermabrasion (1 week prior to laser treatment)
from £290.00 per treatment

Pigmented Lesions - treats pigment caused by sun-damage or hormonal imbalances
from £50.00 per treatment

Vascular Lesions – treats red veins, rosacea and other related conditions
from £70.00 per treatment

Pigmented Hand treatments – age spots, sun-damage
from £50.00 per treatment

Hair Removal treatments for Women

Area FROM	1 Session	Area	1 session
	£		£
Upper Lip	40.00	Upper Arms	90.00
Chin	50.00	Forearms	100.00
Upper Lip & Chin	£75.00	Bikini	100.00
Centre Brow	50.00	Extended Bikini	120.00
Cheeks	50.00	Brazilian	150.00
Neck Front	60.00	Bikini & Underarms	150.00
Underarms	80.00	Buttocks	125.00
Chest (Except Breasts)	120.00	Thighs	160.00
Breasts	50.00	Lower Legs	150.00
Abdomen	90.00	Full Legs	220.00
Stomach Centre Line	75.00	Hands or Feet	60.00
Lower Back	90.00	Full Arms	150.00

Hair Removal treatments for Men

Face	140.00	Forearms	400.00
Neck front	60.00	Lower Legs	750.00
Centre Brow	50.00	Thighs	800.00
Back	180.00	Full Legs	1100.00
Upper Chest	120.00	Full Arms	750.00
Abdomen	90.00	Shoulders	500.00
Upper Arms	90.00	Beard	500.00



We accept payment by cash, cheque (when supported by a valid Bank Card) and Credit Card.